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## **Example of Application Packager Job Description**

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Our growing company is searching for experienced candidates for the position of application packager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for application packager

- Adhere to change control and application release procedures governing the respective environments
- Provide application packaging support, maintenance and development to meet business needs on existing packages
- Work to existing systems processes and standards, under the guidance of the SME Team Lead and Application Virtualisation SME
- Perform daily housekeeping tasks to ensure optimal application environment operation
- Liaise with other IT support teams and clients where necessary to verify technical solutions and ensure the successful integration of new systems
- Coordinate with 3rd Party Vendors, internal IT teams internal business units to determine and resolve problems
- Associate's/Bachelor's Degree or equivalent experience preferred
- Advanced design skills proven understanding and appreciation of the SDLC
- Be able to track and document information regarding troubleshooting techniques resulting in repeatable documented procedures that will to be executed by operational teams
- Assumes additional duties as assigned

## Qualifications for application packager

- Managing clients expectations and deliverables
- Designing package architecture for the complex products

- Experience troubleshooting desktop related issues including software and hardware issues
- Some experience working with e-mail software and Office 365, and Office 2016 Click to Run a plus