



Example of Application Operations Engineer Job Description

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Our company is growing rapidly and is hiring for an application operations engineer. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for application operations engineer

- Manage/Resolve Incident and Problem tickets assigned to your team and work towards a reduction in incidents through build process enhancements, coding best practices
- Acting as a primary executor in responding to customer and user-reported application issues and incidents
- Build software tools to assist with or replace automation
- System administration exposure
- Learn innovation methods like Design 4 Delight and Lean Start-In
- You will experience a one week #JumpIntuit on-boarding experience and participate in a year-long college grad program
- Assist with software build and Quality Assurance testing
- Resolves issues escalated from users of Dynamics AX, ConnectShip, SSRS
- Diagnose and resolve technical problems at the individual and system levels
- Drive root cause analysis for critical incidents

Qualifications for application operations engineer

- You live to experiment, test, fail fast, and learn as you go, after all we are working in a very large, global, complex environment
- Keeping large, enterprise applications running as a well oiled machine
- Identifying & improving key areas of an application / environment to ensure peak performance, uptime and security

- Experience with implementation and design of automation and automation frameworks which leverages tools such as Puppet, Chef, Python, Jenkins