Our growing company is hiring for an application development specialist. To join our growing team, please review the list of responsibilities and qualifications.

Responsibilities for application development specialist

- Ensure end responsibility for the Incident Management Mobile Application
- Develop simple Modules for the application
- Lead application and performance and testing activities
- Ensure Customer SLA/KPI's are met as per the contract
- Monitoring the effectiveness of Incidents
- Support to maintain and update Quality Management Documentation
- Acknowledge receipt of incidents, service request and requests for information from end users via customers Tool
- Acts as single point of contact (SPOC) for all incidents and service requests raised by customers
- Verify the Quality of Incident information provided on the tickets
- Provide 1st Level Resolution of Tickets and complete the information on Tickets

Qualifications for application development specialist

- Participates in the evaluation and implementation of vendor application software and tools
- Bachelor's/University degree in Chemistry or Material Science
- Proven ability to operate with minimum supervision
- Bachelor or above in software engineering, computer science or comparable with programming experience
- Being proficient in one OO programming language at least, JAVA, .NET or