Our company is growing rapidly and is hiring for an analyst, business support. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

Responsibilities for analyst, business support

- Assist in the review of HCR impacts, approval and dissemination of global guidelines affecting multiple lines of business for the ASC, Sales Operations and Vendor contractors
- Supports continuous improvement by developing and maintaining the process tools needed to measure the quality and effectiveness of the communication process
- Assess training needs through observation, surveys, employee interviews, focus groups, and consultation with management team
- Coordinates and schedules training for ASC/Sales Operations/Vendor staff in a leader led classroom setting , via WebEx and Video Conferencing
- Facilitates and trains the staff/vendor employees as necessary
- Participates as a resident in the Consumer Command Center during the OEP
- Participates in projects, disseminates business requirements, reviews impacts to ASC and SGRU and reports project deliverables to Leadership
- Presentation will be required (subject matter applicant's choice)
- Coordinate with IT leaders to develop budgets aligned with IT and Enterprise strategies
- Manage IT operating, corporate accounts, and capability investing budgets, including reviewing figures, documents, and journal entry postings for correct entry, mathematical accuracy, and proper account coding for the general ledger

Qualifications for analyst, business support

- Ensure that environment architecture and designs are supportable, and complexity is minimized
- Act as the expert in our production architecture
- Identify and execute opportunities to realize increased operational stability and performance
- Actively work to ensure that for all significant or repeating issues, all root and contributing causes are identified and corrective actions are implemented to eliminate exposures in technology and process
- Identify recurring incidents of lesser priority and ensure root cause and corrective action activities to eliminate these exposures are driven to execution