Downloaded from <https://www.velvetjobs.com/job-descriptions/web-operations>

# Example of Web Operations Job Description

Our growing company is hiring for a web operations. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for web operations

* Responsible for all peak seasons preparedness including volume testing and tuning
* Defines and maintains E-Commerce organization standards for vendor management contracts, service level and maintenance agreements
* Represents IT in weekly and regular production planning meetings
* Responsible for planning the deployment schedule of all releases to production
* Meets with internal customers to review department performance versus user expectations
* Establishes monitoring activities to provide repeated observation, reporting and control of configuration items and processes to detect events and to ensure that the current status is known, across all platforms
* Plans, schedules and coordinates the semi-annual Disaster Recovery tests, including testing of software, network and application recovery for E-Commerce applications
* Manages staff and develops them for future growth within the department and organization
* Our technical resource for sustaining existing tools while helping plan for the migration to our new platform
* Evaluate test data, understand performance, potential improvements, measure success and communicate this to the business

## Qualifications for web operations

* Enterprise system management software and tools
* Industry standard back office applications inc
* Release management and change management
* Experienced in working in a heterogeneous operational environment, supporting live issues and maintaining core BAU services
* 2+ years of experience in retail/luxury fashion preferred
* Strong experience with unit testing tools such as rspec, Selenium, PHPUnit