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# Example of Web Operations Job Description

Our company is growing rapidly and is looking to fill the role of web operations. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for web operations

* Lead incident triage and resolution for complex production issues as they arise
* Working with the APAC Ops management, lead the annual Goals, budgeting and ongoing forecasting processes
* Lead the development and provision of routine and ad-hoc analytic reports to AWS Korea senior management regarding Business Development initiatives, customer segment performance, performance against goals, Ensure reports contribute to business insight and decision-making, and minimize overall report burden
* Lead the modeling and development of recommendations for customer coverage/capacity/competency planning aligned with targeted customer segmentation/verticals
* Collaborate on the design, development, maintenance, and delivery/presentation of forecasting models, metrics, reports, analyses, and dashboards to drive key business decisions across ASEAN
* Working with the ASEAN partner management, lead the annual Goals, budgeting and ongoing forecasting processes
* Lead and participate in technology projects
* Understanding of trends and innovations related to content management and collaboration tools
* Software base initial installation and upgrades in servers (application servers, database servers, operating systems, webservers, directory servers, commercial packages)
* Communicate detailed and comprehensive product requirements to developers and stakeholders

## Qualifications for web operations

* Update JVM settings (heap size, command line)
* Experience in performance testing web-based and middleware on different environments
* Minimum 4+ years experience with Siteminder
* Minimum 4+ years experience in Powershell scripting, Windows Scripting, and Unix shell scripting
* Good understanding of relational database management systems
* Complete awareness of software development life cycle