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# Example of Voice Network Engineer Job Description

Our innovative and growing company is looking for a voice network engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for voice network engineer

* Prepare and maintain up to date documentation for internal and external customers detailing the configuration of deployed solutions
* Responsible for the purchase, installation and testing of hardware/software, telecommunications equipment and other items as necessary, in accordance with SLAs, procedures and software licensing conditions
* Carry out security backups, housekeeping, preventative maintenance and other operational tasks in accordance with relevant schedules and procedures
* Provide appropriate maintenance and support for all equipment and software
* Maintain relevant documentation and procedures and ensure their effective use
* To analyse, evaluate and develop HCUK network requirements to ensure compatibility and interdependencies with other network features
* To manage the HCUK firewalls, load balancing and network security, planning and implementing future developments
* Liaison with external service providers to ensure service is maintained to optimum levels and within agreed SLAs
* Provide technical recommendations supported by coherent business cases to recommend ‘best fit’ technologies to increase market share
* Manage network related disaster recovery operations

## Qualifications for voice network engineer

* Knowledge of programming in python or shell is a plus
* Preferred experience with voice or video technologies from Cisco, LiveOps, Polycom, Lifesize, Tandberg, Citrix, Microsoft, BlueJeans, Google, Apple and Twilio
* Ability to occasionally travel up to 20% of time (including internationally)
* Basic Cisco networking experience (Cisco certification a plus)
* Expert knowledge of Cisco Unified Communications Manager (Call Manager) ver
* Expert enterprise multi-cluster design, integrating CUCM (Call Manager), Unity and Unity Connections, Expert enterprise Contact Center Design and implementation, integration/engineering of UCCX