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# Example of Trading Support Job Description

Our company is growing rapidly and is looking to fill the role of trading support. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for trading support

* Manages closure to all production issues raised
* Responsible to identify operational and business risks associated to logged Peregrine items
* Manage the troubleshooting and fault isolation process of application problems
* Lead the investigation and analysis of application operational failures including writing up of incident and root cause analysis reports
* Identify root cause through analysis to improve resource usage and time to market
* Recommends best solutions, work-around, short-term and long-term solutions, considering the cost based on understanding of business issues/need
* Manage the development and change implementation of resolutions to application problems
* Responsible for supporting Internal MOA applications in UAT, IST and Production environments
* Responsible to ensure that the team is delivering according to Severity SLA timelines
* Manage the support resource pool, with a view to minimizing overall costs and increasing efficiency

## Qualifications for trading support

* Typical division of responsibilities would be 1/3 development, 2/3 support
* Working knowledge of C++ or Java
* Understanding of program trading and front to back flow in equities business
* Strong knowledge of C++ and Linux
* Knowledge of high frequency trading and dark pools
* Identifies and escalates to senior management potential areas that may be improved to cut down support costs and budgets