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# Example of Tools Engineer Job Description

Our innovative and growing company is searching for experienced candidates for the position of tools engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for tools engineer

* Daily management of network monitoring infrastructure (servers and applications) including configuration management, extending current capabilities, maintenance and Tier 3 support
* Provides technical training and documentation for network monitoring tools to internal teams and our customers
* Works with other team members in designing and implementing monitoring solutions
* Works as a POC (Point Of Contact) with different Software Vendors when resolving issues related to managed applications
* Performs other duties and projects as assigned by Network Tools Lead
* Monitors the health performance of tools and various applications
* Administer Atlassian Confluence wiki, Crowd single-sign-on and other products
* Develop and enhance tools for management of virtual machine infrastructure
* Develop and enhance tools for monitoring the internal and external networks and systems
* Work with various groups within the company to coordinate and implement new tools and projects

## Qualifications for tools engineer

* 6+ years’ experience in SharePoint Server, Windows Server, and Microsoft SQL Server
* 10+ years’ experience in a role directly handling IT infrastructure products
* IT Process improvement experience
* Web Publishing or content management/deployment tools
* Proficiency in Microsoft Excel and/or SharePoint lists
* Ability to lead small technical teams to deliver work products