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# Example of Technician, Service Job Description

Our innovative and growing company is searching for experienced candidates for the position of technician, service. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for technician, service

* Accurately diagnose, repair, and maintain equipment accessories in optimum operating condition based on manufacturers published electrical, mechanical, and copy quality specifications
* Install, test, service and repair a nominated range of products ensuring equipment conforms to company operating specifications and customer requirements
* Calibration on our petroleum based products to ensure they conform and meet the compliance standards of both the company and customer
* Ensure tasks are completed in a safe manner in accordance with Gilbarco’s OHS&E policies and procedures
* Carry out all field service work in a timely and safe manner to ensure the minimisation of risk
* Ensure all types OHS&E related incidents are reported to Supervisors or Human Resources
* Be responsible for the observation of safety working practices and work to achieve the Branch Safety Plan
* Provide in-field support on all Gilbarco and opposition product range for customer base, both contractual and non-contractual
* Ensure total customer satisfaction for Gilbarco product and system operations
* Prepare paper work in line with company standards and customer expectations

## Qualifications for technician, service

* Serves as regular contact with customers and government agencies
* Able to troubleshoot, disassemble and assemble equipment
* Service Desk/1st Line support experience
* Technical/Operational experience in a large IT support environment
* Must be of a size that provides enough space to allow for the transport of assigned parts inventory
* The vehicle must be able to secure property (parts, tools, and electronic equipment) provided to the contractor