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# Example of Technician, / Senior Technician Job Description

Our growing company is hiring for a technician, / senior technician. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for technician, / senior technician

* Ensure customer satisfaction by dealing professionally and effectively with all internal and external customers/clients
* Participation in out of hours work and on-call rota as required
* Undertake client workstation builds (including the configuration of both OS and applications) plus ongoing support
* Maintain the networked printers
* Deal with virus issues on workstations and other security issues
* Use client management tools to support PC and laptop environment
* Utilise the call tracking system for recording all IT issues
* Ensure assets are recorded and tracked
* Provide Remote Support to other offices, where possible
* Occasional travel to other offices to provide onsite support when required

## Qualifications for technician, / senior technician

* Ability to fabricate cable/chassis/rack level assemblies rework and repair those assemblies
* 2-5 years in Manufacturing Maintenance
* Experience outside rail will also be beneficial
* Candidate with hardware assembly/final assembly (soldering iron skill) in PCBA assembly process is an added advantage
* Candidate with Rework experience is highly encourage to apply
* Proficiency with MS Windows and MS Office