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# Example of Technician Level Job Description

Our growing company is hiring for a technician level. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for technician level

* Track incidents in help desk ticketing system
* Perform other various assigned tasks, such as documentation creation, staff and customer training, process improvement, product testing
* Pre-sales product support when required
* Shift work and 24 X 7 on call availability may be necessary
* All duties of a level 1 technician +
* EPA Method 21 monitoring – a leak is defined as any instrument reading of 500 parts per million by volume (ppmv) or greater
* Optical Gas Imaging (OGI) – a leak is defined as any detectable emissions observed through the infra-red camera
* Written daily reports will be require of the equipment and piping that is surveyed
* Candidate will assist in performing set up and performance verification of fiber optic testing system
* Perform underground pipeline line locating and damage prevention activities as directed by supervision

## Qualifications for technician level

* Minimum of one year Level I Security Technician experience and a miminum of three years related experience
* Must have d the ability to work on Access Control Field Hardware, Lenel preferred, and IP Cameras
* Must be able to prioritize maintenance scheduling and be able to work in a fast-paced environment
* Diagnostic skills/experience & attention to detail a must
* ASE Truck Certification a PLUS
* Must be able to pass drug and background investigations checks