Downloaded from <https://www.velvetjobs.com/job-descriptions/technical-solutions-engineer>

# Example of Technical Solutions Engineer Job Description

Our innovative and growing company is looking to fill the role of technical solutions engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for technical solutions engineer

* Develop product knowledge on the Lenovo portfolio of products including servers, storage, and tablets
* Configure IBM Power and storage products using IBM econfig tool
* Configure Lenovo using SSCT, LESC, and xConfig
* Provide follow-up support in disseminating technical information on specific products
* Form relationship with client’s technical staff to identify new opportunities
* Act as technical point of contact for customers and the sales team
* Achieve IBM and Lenovo certifications as needed
* Act as the prime coordinator for planning scheduling and organising the recall and dispatch of Test & Measurement (‘T&M’) equipment to Keysight and Third Party/Other Equipment Manufacturer (‘OEM’) calibration houses for both periodic and ad-hoc calibration, repair or service
* Organise any onsite/VOSCAL calibration of T&M equipment
* Take responsibility for co-ordination of all onsite activities with Third Party/OEM suppliers

## Qualifications for technical solutions engineer

* Knowledge of programming or scripting languages, preferably Java, C/C++, Python, Perl, and VB
* Knowledge of distribution logistics, maintenance, inspection, or health care facilities a plus
* Experience supporting Vocollect voice or other workflow solutions
* BSEE or BSCS degree
* Excellent writing skills and organization required
* Ability to work with mathematical concepts such as probability, ohms law, phasors, three-phase power, fundamentals of algebra, geometry, and trigonometry