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# Example of Technical Services Specialist Job Description

Our innovative and growing company is searching for experienced candidates for the position of technical services specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for technical services specialist

* Continuous improvement of myPlant Knowledge Base SOP for Level 1 and Service Partners administrators
* Active relation with Engineering Services myPlant Team
* Analyze daily progress and schedule performance
* Maximize the success rate for production operations by supporting programs to minimise mechanical failure, closed-system breaches, and procedural errors
* Primary contact for “on-boarding” new vendors via our API
* Travel as required to test/validate formulations in field plant trials, support sales team as technical expert, build and maintain customer relationships, support other business laboratories
* Develop new products, formulations, and application methods focused on new markets, customers, and creating customer value
* Perform color matching and formulating/product development activities to meet customer needs
* Investigate quality complaints, determine root cause(s), create and implement corrective actions
* Drive improvements in quality control and services (technical and color matching) by setting and monitoring Laboratory goals and guidelines

## Qualifications for technical services specialist

* Ability to interact with business users, understand risks, issues, impact and dependencies amongst the different initiatives
* Microsoft Platform
* LAN and WAN, particularly CISCO Platform
* China securities and futures market connectivity and market data distribution
* Centralized Application Deployment Solutions, Marimba, App-V
* Virtualization Technologies, VMWare, Microsoft Hyper-V