Downloaded from <https://www.velvetjobs.com/job-descriptions/technical-service-specialist>

# Example of Technical Service Specialist Job Description

Our company is looking for a technical service specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for technical service specialist

* Must have a solid understanding of the various products used to solve customer problems
* Support the Technical Sales Reps and make product recommendations
* Ensure technical initiatives and activities meet goals of business
* Ensure technical activities comply with ESHA and regulatory policies
* Compliance and support of local ISO program as it pertains to technical affairs
* Utilize technical assets and equipment to meet needs of field personnel
* Build relationships with high level customer technical contacts
* Ensure technical capabilities are aligned with needs of market
* Achieve and maintain appropriate training and certifications
* Ensure staff are technically proficient in required areas

## Qualifications for technical service specialist

* Work will be primarily within the assigned territory of Saint John, NB with some travel on occasion
* Ability to travel to the U.S for training and meetings
* Up to 20% of overnight travel required
* Associate degree in electromechanical systems or related field and 3 years of experience with electromechanical systems required
* Heavy equipment repair or maintenance, electronic control system experience preferred
* Position will be required to complete Factory Systems training classes successfully