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# Example of Technical Service Specialist Job Description

Our company is looking to fill the role of technical service specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for technical service specialist

* Complies with U.S. Food and Drug Administration (FDA) regulations, other regulatory requirements, ABTpolicies, operating procedures, processes, and task assignments
* Support marketing colleagues to effectively identify the key technical differentiations of our products vs
* Extensive on-the-job training
* Opportunity for growth within the Sales/Service group and Charles River
* Competitive compensation package with excellent benefits
* Tight-knit team environment within a forward-thinking organization
* Troubleshoots water heaters, pump tanks, expansion tanks, and other products handled by the Residential Technical Support Department
* Provides warranty information to callers
* Keys information into various systems for call tracking
* Provide customer support, both distribution and collision, by training, product demonstrations, trouble-shooting, and color matching

## Qualifications for technical service specialist

* Ability to work independently working on project teams
* Basic computer skills, knowledge of MSOffice suite a must
* University degree in Engineering, Chemistry, Microbiology, Biology or equivalent experience in the field
* Actively participate on teams to achieve business goals
* Ability to share knowledge and expertise with others as it relates to product positioning
* Diagnostics - Familiar with the basic elements of on-board diagnostics and their relevance