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# Example of Technical Service Manager Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of technical service manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for technical service manager

* Monitors and administers the warranty policies of operating companies
* Add innovative animal science and nutrition knowledge and solutions to customers and adding value to their business
* Manage product evaluation and development trials with key customers, coordinating with HQ Research and Technical Services Managers on trial designs as needed
* Effective training and development of distributors to develop and sustain their value selling capability
* Maintain active technical learning that ensures company technical leadership in the market place
* Ensuring territory specific technical needs and opportunities are effectively communicated to internal stakeholders and develop programmes to explore the opportunities to meet customer needs
* Coordinate and work with Application lab/Team and Sales team to develop technical solutions for customers
* An outstanding combination of intellect, energy and team skills
* Excellent skill of problem solving and resolution
* Keep updates about business development activities, Competitive and market intelligence

## Qualifications for technical service manager

* Abroad working experience in nutrition will be preferred
* Veterinarian licensed to practice in Malaysia
* 5-10 years of work experience in the poultry industry and familiarity with Malaysian commercial poultry companies
* Knowledge of conventional and antibiotic free commercial poultry production systems as it relates to vaccines and vaccination programs, poultry management, MFAs, and nutrition
* Ability to travel >50% primarily in Malaysia (Peninsular & East)
* Minimum 5 years of experience in similar job profile