Downloaded from <https://www.velvetjobs.com/job-descriptions/technical-platform-specialist>

# Example of Technical Platform Specialist Job Description

Our innovative and growing company is looking for a technical platform specialist. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for technical platform specialist

* Act as a user advocate – work directly with cross functional software development teams as they launch new features for our platform
* Analyze customer feedback and provide reports to relevant team members
* Understand all aspects of our products and be the functional domain expert within the team
* Document and communicate issues with product and processes as needed
* As Tier 2 support, being ready to work with Development, QA and Operations teams in resolving support issues
* Delivery of Technical Sales Presentations, execution of custom demonstrations, delivery of hands on workshops and proofs of concept for our Analytics Platform Product Set
* As a Technical Sales Specialist, you will primarily work with our Analytics Portfolio Sales Representative team (APRs) within their assigned territories
* Technical Sales expertise is a requirement and as a candidate, you must have held a technical sales position (or similar) in the past
* If you possess excellent Communication and Presentation Skills, are a Fast Independent learner, Good Listener & comfortable working in a team environment
* Work with the HR teams to coordinate offers and onboarding of new joiners

## Qualifications for technical platform specialist

* Ability to coordinate projects and work with teams located in different areas
* Knowledge of technologies and solutions in this area, in particular Virtualization Tooling (VMWare, KVM, OVM, etc)
* Excellent know-how of Enterprise Storage SAN & NAS Infrastructure
* Experience in bare-metal provisioning
* Excellent know-how in operating Systems (RedHat/CentOs, Solaris, Windows)
* Cloud based management tooling (BMC CLM components, Puppet, OEM, Jumpstart, VMWare, etc)