Downloaded from <https://www.velvetjobs.com/job-descriptions/technical-operations-manager>

# Example of Technical Operations Manager Job Description

Our innovative and growing company is looking for a technical operations manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for technical operations manager

* Collaborate with outside service providers, development, infrastructure and database teams
* Survey and evaluate available technology options
* Responsive to requests and issues during and off hours
* Ensure on-call rotation duties are assigned for 24x7 support
* Coordinates department responses to customer or department issues
* Creating, compiling and delivering foreign language translated metadata spreadsheets
* Maintain both labor and non-labor departmental budgets
* Provide additional support for special events and projects, including auditions, rehearsals and venue/area supervision
* Actively manage day to day operations of the North America Technical Assistance Center (TAC)
* Work with on-site supplier personnel to respond to dealership technical and warranty prior approval requests in a professional and timely manner with the highest degree of quality and customer satisfaction

## Qualifications for technical operations manager

* Ability to help develop a DevOps culture, develop DevOps procedures, processes and reports
* Experience in leading operations support team to manage, monitor, and troubleshoot issues
* Experience maintaining systems with 24 hour uptime
* Ability to use a wide variety of open source technologies, virtualized infrastructure and cloud services
* Strong experience with NoSQL and MySQL
* Experience building and maintaining server Infrastructure more than 100+ servers