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# Example of Tech Ops Technician Job Description

Our innovative and growing company is looking to fill the role of tech ops technician. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for tech ops technician

* Oversees all customer interface to ensure customer needs and issues are resolved and customers receive satisfactory standards of service
* Responsible for all or a major portion of processing operations in a plant
* Oversees production operations (shop floor management, workforce management, and flow disruption management), maintenance, plant engineering, scheduling and personnel
* Manages and supervises the work of manufacturing production disciplines in the Operations function
* Performs professional or management work regularly across multiple Manufacturing disciplines
* Includes activities that cannot be attributed to a defined Operations discipline
* Manage own time, professional development and be accountable for own results
* Prioritize own workflow and may assist in prioritizing the workflows of

## Qualifications for tech ops technician

* Responsible for remaining current and reviews curriculum for training programs in support of manufacturing processes
* Implements Lean Manufacturing, Sustainability, Operational Excellence initiatives
* Collaborates with cross-functional manufacturing assets in support of manufacturing campaigns
* Collaborates in the escalation process through various levels of management when operations, personnel safety, equipment functionality, product supply and/or quality compliance are at risk
* Ensures work requests are generated when issues arise with manufacturing equipment
* Proficient in enterprise systems to support manufacturing operations including but not limited to, SAP, LIMS, AMPS, PDOCS and/or QTS