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# Example of Systems Operations Job Description

Our company is looking for a systems operations. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for systems operations

* Help design, build and maintain configuration management automation and deployment automation
* Manage SMTP mail flow to service providers
* Setup firewalls and routing for typical tiered web application hosting
* Provide and maintain system documentation
* Assist with the implementation of new products that will be supported by GCC Operations
* Constantly seek improvement of all our data centres (GCC,SCC,OCC)
* Monitor and maintain “GCC Operations Requests” mailbox
* Provide the highest possible level of service to Clients in all lines of business that rely on the Command Centre for their processing and Telecommunications-Server environment needs and timely problem resolution with established Service Level Agreements (SLAs)
* Support and adhere to the Incident Management Process for all events requiring resolution - In line with the Enterprise objectives of Incident Management
* Utilizes all tools at their disposal SM9 / MOOGsoft/ Omnibus /Spectrum/ SCOM metrics in order to proactively manage changing client support needs

## Qualifications for systems operations

* Database knowledge (Oracle, Sql, UDB, DB2)
* Ability to thrive in a fast paced and constantly evolving environment with a wide range of responsibilities
* 5+ years of progressive post-university distribution management & supply chain operations experience
* Knowledge of Red Hat Enterprise Linux OS, WebSphere, Glassfish, Tomcat, Zend Clustering, nginx, Apache httpd, Ansible / Puppet / Chef, and Docker
* Prior experience working in an SOC environment
* Advanced Microsoft Software skills, including Word and Excel required