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# Example of Systems Architect Job Description

Our company is hiring for a systems architect. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for systems architect

* System architecture involving servers, network devices, and software
* System integration involving hardware, software, network, and database
* Lead integration of applications and services with enterprise tools such as Network Management Systems and Security Information and Event Monitoring Systems
* Diagnose, analyze and resolve complex problems including interoperability issues, issues caused by hardware or software
* Serve as the technical lead for the DTI product team in driving new industry standards and innovation
* Design and implement long-term strategic goals and short-term tactical plans for managing and maintaining corporate systems and servers
* Actively manage and respond to incidents and requests
* Manage interdepartmental collaboration with development group by participating in group meetings, guiding configuration and assisting in debugging application/configuration errors
* Identifies architectural and technology risks with the potential to impact customer plans
* Define the overall system architecture of all areas of contact center technology capabilities (self-service, assisted-service, interaction queuing and routing, reporting and analytics, compliance and quality monitoring, workforce management, and operations management)

## Qualifications for systems architect

* Extensive experience deploying and sustaining mid-tier/x86 information systems
* Experience with technologies
* Ten years of relevant experience in system architecture
* Must demonstrate the knowledge, skill and abilities to establish system information requirements to develop enterprise-wide or large-scale information systems
* Prior experience in scripting languages is desired (i.e., Microsoft Powershell, Java scripting, VB, C++)
* Six (6) years’ experience performing risk analysis, analyzing user requirements, developing concept of operations documentation and developing high level system requirements specifications