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# Example of Systems Advisor Job Description

Our innovative and growing company is hiring for a systems advisor. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for systems advisor

* CSA’s act as an escalation point for assigned accounts to help manage cases to ensure issues are recorded, tracked and resolved
* Enhance product knowledge through the review of technical documentation, assigned training courses and materials, marketing documents, OEM manuals and troubleshooting guides
* Develops use cases
* Collaborate with developers and business analyst to define application IBM DataPower based service integration scope and objectives
* Design IBM DataPower integration solutions for corporate functions, business units and/or enterprise-wide functions
* Work with business analysts and customers to determine business functional requirements which drive integration planning
* Collaborate with application owners to deliver data to and from systems
* Work with Enterprise Architects to ensure integration solutions based on IBM DataPower based architectural standards
* Familiarity with SSIS/SSRS
* Ability to run simple SQL quieries

## Qualifications for systems advisor

* Ensure that EPM meets P&CB current and evolving business needs efficiently
* Exposure of working with cross-functional organizations including
* Interacting with business stakeholders for requirements gathering, analysis, documentation
* As a Business Analyst, within the Banking Consulting Group, the person will be responsible for gathering the business requirements directly from our Customers
* Experience in Use case Modeling, Creating use cases, workflow diagrams
* Build corresponding solution to support business operation