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# Example of Support Technical Job Description

Our innovative and growing company is looking to fill the role of support technical. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for support technical

* Assisting experienced firmware designers in evaluation of firmware concepts and source codes - white box and black box, functional testing
* Working with a logic analyzer, an in-circuit debugger and various IDEs
* Product testing in our laboratories
* Design, setup and use of test fixtures (both HW and SW tools)
* Execution of software tests, documentation of test results (systems like JIRA, Contour etc)
* Following configuration management best practices
* Support of test automation, ad-hoc testing, or co-operation with SW design teams
* Review and analyze various transactions in order to prepare sales tax returns
* Prepare sales tax work papers for each return
* Perform administrative functions and inquires

## Qualifications for support technical

* Must have an overall understanding of the technical sales environment and process, pricing, quotation to sales and managing an existing database
* General experience or aptitude in fabrication and/or working with sheet metal would be of distinct advantage
* Experience of working in the creative design area or working on new projects
* Excellent mathematical understanding
* Experience of working on projects with time critical deadlines
* 3-4 years’ experience in a technical support related role in a mixed environment of Windows and Linux