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# Example of Support Architect Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of support architect. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for support architect

* Implement new interfaces and/or modify existing interfaces to support growing business needs including ACO, DTE and other business ventures
* Participate in new interface/integration related projects from a testing, documenting and support hand-off perspective
* Serve as an interface subject matter expert for various application analysts for both the inpatient and ambulatory applications enterprise applications
* Sustain integrity of integration systems through application updates and upgrades
* Developing strong relationships with Shell during billable assignments with a view to transition, implement and develop their Microsoft products in (CGI) services to help them achieve their goals
* Supporting client relationship and business development activities
* Contributing to a high level of client satisfaction and on-time/on budget delivery
* Promoting visibility of CGI global expertise
* Developing/maintaining a high level of expertise in his/her field
* Propagating this expertise within Shell and across CGI

## Qualifications for support architect

* Develops technical standards and ensures compliance with existing standards
* 5 years of experience from technical job roles is required, experience from work as an Integration Engineer
* Experience with deploying and maintaining large enterprise software applications in high load, highly available environments
* Must be a strong communicator, with superb written and verbal skills
* Specialist support skills in at least two application resp
* Architecture knowledge for the complete HANA Cloud Platform incl