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# Example of Software Quality Assurance Manager Job Description

Our innovative and growing company is hiring for a software quality assurance manager. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for software quality assurance manager

* Lead QA managers and Engineers to develop and execute test plans for Indirect Tax product capabilities
* Strong ability to develop transformational solutions to help clients transition from traditional to agile testing delivery models
* Manages Software Quality Assurance Team)
* Responsible for managing the software anomaly process
* Responsible for establishing and reporting on key software development metrics
* Provides coaching and guidance on format, content and quality of project plans, requirements, design, and test cases
* Develops technology plans including resource utilization, capacity, budgets and capabilities
* Define and lead the SW oriented product quality assurance process
* Ensure proper capturing exists of end user needs that will be used to define specifications (value proposition house, voice of the customer tree)
* Participate in Critical to Consumer (CTC) flow-down defining functional and non-functional specifications and test planning and translation into Critical to Quality parameters and KPIs

## Qualifications for software quality assurance manager

* Experience with Lean Six Sigma methods
* Experience with Quality Manuals, International Organization for Standardization (ISO)-9001, ISO-27001, ISO-12207, ISO-15288 and audits
* Experience working with governmental agencies and/or subcontractors
* Experience applying QM to multiple projects, with multiple stakeholders and requirements while supporting the maintenance of consistent processes and practices
* Experience leading and working with global cross-functional teams
* 4-year Bachelor’s degree – preferable Computer Science or Information Systems