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# Example of Software Maintenance Engineer Job Description

Our growing company is looking to fill the role of software maintenance engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for software maintenance engineer

* Manage customer escalations with highly technical support requests from enterprise customers via the phone and the web
* Provide guidance to associates within the established company policies
* Analyze upstream development against current customer reported defects
* IDM development experience
* Exposure to setting up and maintaining databases using MySQL, Postgres, MongoDb
* Perform other position related duties and responsibilities as directed
* Troubleshoot Linux environment issues that may affect a .NET deployment
* Knowledge of Hybrid and JavaScript frameworks
* Experience in Apache Cordova, Appcelerator, Angular.js
* Experience with Android SDK, Java, XCode, Objective-C, Swift

## Qualifications for software maintenance engineer

* Requires a BS Degree – OR– possess a minimum of 8 years applicable experience in-lieu of a degree
* Must have experience with C and C++ on LINUX and UNIX platforms
* Must have the ability to evaluate LINUX or UNIX log files and assess error conditions, under supervision
* Must have the ability modify LINUX or UNIX scripts and configuration files, under supervision
* Must have the ability to troubleshoot software issues on Solaris, UNIX, and Linux platforms, under supervision
* Must have the ability to identify and isolate discrepancies to software, hardware, database, scripts or configurations, under supervision