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# Example of Software Development SNR Manager Job Description

Our innovative and growing company is hiring for a software development SNR manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for software development SNR manager

* Responsible for a project or software area
* Full responsibility for architecture of 1 or more layer or subsystem within a product or medium sized product
* Test plan and design for automation development projects
* Ability to deliver reliable test automations to multiple releases simultaneously
* Build enhancements within an existing software architecture and suggest improvements to the architecture
* Providing insight into customer-facing issues within Prime Video, including identifying patterns and root causes, scoping and delivering tools for troubleshooting, and expanding our knowledge base
* Building teams of highly-capable, curious and inventive individuals to build monitoring and analysis, issue enrichment and routing, and customer support workflow tooling and systems to support the video client organisation
* Participate in video leadership discussions and drive roadmap priorities
* Setting of SLAs for customer notification, workflow co-ordination, and follow-ups
* Understand what Development team’s workflows are and identify improvements to make them maximally efficient

## Qualifications for software development SNR manager

* System level background
* Able to promote teamwork
* Able to work with and manage a global team
* Able to quickly get up to speed, self-starter and self-learner
* Detail oriented and analytical mind
* Developing large scale compute or storage products a strong plus, advance understanding of cluster architecture