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# Example of Slot Attendant Job Description

Our growing company is looking to fill the role of slot attendant. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for slot attendant

* Perform slot machine verification, audits and tests as needed
* Troubleshoots, installs and operates slot accounting system, slot machine operation, ticket in/ticket out system and parts system maintenance
* Test machines to determine proper functioning
* Ensure all guest-related questions, problems, and requests for service are promptly handled and rectified in a professional, timely manner and in accordance with departmental standards
* Perform routine preventative maintenance on slot machines and related equipment as deemed necessary
* Must promote and maintain all steps of the Red Carpet Customer Service program with each patron and employee you come in contact with
* Complies with company policies, all state and federal regulations, and internal controls as it relates to this position
* Resets machines and repairs minor malfunctions
* Performs routine procedures with slot machine printers, bill validators, adding/removing paper, and performing minor repairs
* Handles jackpot requests

## Qualifications for slot attendant

* Ideal applicant will have the ability to provide exceptional guest service and strong verbal communication skills
* Applicants must have above average mathematical ability, strong currency handling skills, ability to process currency transactions accurately, and be computer proficient
* Must have the ability to walk and stand for long periods of time and ability to use hands and fingers to operate simple tools or controls
* Must be at least 21 years of age, registered with, or ability to obtain registration with, Nevada Gaming Control Board and valid Alcohol Awareness Card
* Walk the casino floor up to 10 hours
* Previous customer experience preferred