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# Example of Site Support Engineer Job Description

Our company is growing rapidly and is hiring for a site support engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for site support engineer

* Drive and conduct investigations for root cause finding, coordinate investigation work with other teams in the organization
* Proactively propose measures to prevent incidents
* Independently asses the risk, find means to test, execute and validate standard and non-standard changes
* Lead the process of ensuring that the supported services comply with our security standards
* Proactively provide technical advice on measures to fix security threats
* Coordinate complex security compliancy projects across organizations, acting as a subject matter expert
* Play a key role in the regular capacity review process, propose measures to maintain capacity in order to full fill the SLAs
* Ensure that any implementation is done according to the operability best practices
* Proactively adapt best practices to new business and technological requirements
* Lead and manage the lifecycle of hardware and software components, build and decommission application farms

## Qualifications for site support engineer

* Working knowledge in multiple architecture domains (technology, data )
* Minimum 2 – 3 years’ experience with PC hardware, operating systems and Office productivity application software
* Technical certifications in Microsoft and Networking technology is a plus
* Minimum of 3 years relevant work experience in the above or similar area(s) in another job or role
* University degree/diploma or successful completion of second levels education with equivalent professional experience
* Very good knowledge of architecture, deployment and support of high availability, transactional applications