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# Example of Siebel Job Description

Our company is growing rapidly and is looking to fill the role of siebel. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for siebel

* Initial contact for Siebel CRM Global first line Support team
* Prioritization of Siebel support tickets and provide technical solution to the vendor team for implementation
* Liaise with the offshore team working at different time zones and manage handover
* Work with the infrastructure team to identify the server patch schedule, downtime and communicate to stakeholders
* Document best practices and operational procedures and share them to drive common processes
* Help ensure relevant stakeholders at all levels of the business are aware of solution developments and aware of specific solution concerns with regards to support
* Ensure all new and existing users are trained properly by providing on-boarding sessions quarterly training sessions on Siebel including reporting and supporting systems and processes
* Using the Oracle OBIEE imbedded analytics, develop and report sales forecasts and provide analysis to the business
* Assist the Director in developing the overall strategic plan for courses, academic programs, and workshops for the SCD, advising the Director as needed
* Promote leadership and creative development for SCD programs and workshops by meeting with and creating presentations for the Director, affiliated faculty, students, alumni and other stakeholders

## Qualifications for siebel

* At least of 5 yrs of Siebel implementation experience
* In-depth knowledge of Siebel Server Architecture, installation methodology and administration of Siebel Enterprise, Servers, Gateways, Database & Clients
* At least 5 yrs experience in setting up environments for Siebel Installation, installing Siebel enterprise server, SSO setup, SRF & repositories migration, Open UI installation, DDL Sync, Setting up different Siebel clients (Web client, Remote client)
* At least 2 yrs hands-on experience in Siebel Clustering/Database Cluster
* 1 + yr of experience with Git or at least 1 years of experience with SVN
* 1 + yr of experience working with Continuous Integration tools - Jenkins , Hudson ,Maven , NuGet or Gulp