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# Example of ServiceNow Developer Job Description

Our company is growing rapidly and is looking for a servicenow developer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for servicenow developer

* Design and build systems integrations through various methods (Web services, LDAP, SQL)
* Research systems and/or programs to determine causes of failure or poor operational performance
* Coordinating Servicenow application and platform upgrades
* Creating and configuring ServiceNow business roles, UI policies, UI Actions and ACLs including advanced scripting of each
* Using MIS servers, web services, email and other relevant technology to integrate tools with the Servicenow platform
* Develops ITSM process activities through the development of policies, processes and procedures in order to establish a standard methodology/practice that will optimize Customer Service Support and Delivery performance
* Communicates process standards to ensure understanding across the organization
* Attend and contribute in peer /customer meetings involving technical subject matter experts and lay persons
* Works with the process/service owner to define the configuration management process and the necessary policies
* Researches, reviews and analyzes the effectiveness and efficiency of procedures, and develops strategies for enhancing these processes in accordance with ITIL best practices to enable continuous improvement

## Qualifications for servicenow developer

* Demonstrate a strong understanding of the underlying ServiceNow framework and architecture, which includes understanding relational databases
* Experience in development and support within JavaScript frameworks
* Define best practices and standards for developing solutions using ServiceNow
* Development of applications using ServiceNow
* Process automation using ServiceNow Orchestration, Workflows, Integrations
* Lead team of ServiceNow development