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# Example of Service Technician Job Description

Our growing company is searching for experienced candidates for the position of service technician. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for service technician

* Properly set up new equipment, including disposal of crating material
* Work with service advisors to provide accurate and timely estimates
* Accurately follow work instructions
* Maintain cleanliness and safety of shop area
* Safely use forklift
* Provide excellent customer service via phone or in person by answering customer inquiries about equipment issues
* Complete necessary paperwork accurately and in a timely manner
* Work as a team in successfully completing the job
* Perform other duties as necessary and requested to successfully complete job
* Provide training to new technicians and support technicians

## Qualifications for service technician

* Must possess a valid driver’s license and/or other special licenses/certifications
* Technical degree (2yr.) or equivalent experience required
* IGCEMA or EETC Technician Certification Four Stroke, Hydraulics, Electrical, Diesel
* Factory training and product knowledge preferred
* Possess ability to recognize problem and initiate a solution
* Hydraulic power unit fabrication skills and some electrical knowledge preferred