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# Example of Service Technical Specialist Job Description

Our company is growing rapidly and is hiring for a service technical specialist. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for service technical specialist

* Provide field implementation support for Canadian customers
* Serve as a field service representative to assist our service company partners in the Oil Sands industry
* Provide technical consulting on service solutions to management and customers
* Manage customer relationships and maintain regular contact with key customers
* Responsible for PSP2 system integrity
* Investigates and resolves performance related product complaints by overseeing performance testing
* Develops, leads and/or facilitates trainings and other programs on Abbott (ABT) products to healthcare professionals
* Performs other related duties and responsibilities, on occasion, as assigned, which may include taking call on evenings and weekends for time-sensitive patient and customer needs
* Must be able to lift a minimum of 25 lbs., as needed
* CD/DVD creation and duplication

## Qualifications for service technical specialist

* BS Engineering, Chemistry or technical related degree and 5-7 years hands-on experience as technical support specialist
* Demonstrates strong interpersonal skills, professional, pleasant, attentive, energetic and empathetic
* One year experience minimum supporting PortfolioCenter on the technical client services team or two years’ experience minimum working with the PortfolioCenter product
* Chemistry / engineering for technical services, new product development, and manufacturing
* Educational and/or work experience in the oil and gas industry and/or the chemical
* Candidates must be well-trained in the fundamentals of Chemistry, Geology, Chemical