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# Example of Service Senior Analyst Job Description

Our company is growing rapidly and is looking for a service senior analyst. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for service senior analyst

* Serve as lead conduit between developers, testers, architects, Scrum Master, Product Owner and with external and internal customers
* Work closely with the Scrum team assisting team members with understanding customers’ needs
* Support the allocations process to ensure timely, accurate and complete recognition of allocated financial transactions
* Ensure that the various allocation methodologies are documented, maintained, and calculated properly, and that the underlying metrics are reconciled to supporting documentation
* Actively support Service Company Finance projects, providing data analysis and recommendations for process improvement opportunities
* Participate in achieving goals and metrics of Service Company Finance, including support of regular dashboard as required
* Proactively support a collaborative team working environment and focus on the design of new and improved processes in order to achieve business objectives and continuously improve performance within the Service Company Finance Team
* Support smooth IT Operations for the Zug site
* On a platform which provides SabreSonic capabilities to internal and external systems
* Optimize solution performance and help airlines deliver unique customer experiences at

## Qualifications for service senior analyst

* Communicative, detail oriented individual
* Excellent knowledge about Agile/Scrum framework
* Experience in writing Epics and User Stories
* Excellent interpersonal, presentation and communication skills along with the ability to work effectively with both collocated and distributed global teams
* Self-Starter, well organized and Self-Managing
* Must have a positive attitude, attention to detail, be a team player, have a strong work ethic and a good sense of humor