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# Example of Service Engineer Job Description

Our growing company is searching for experienced candidates for the position of service engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for service engineer

* Review FPQR and complete TREAD coding per government mandates and other communication actions to the field
* Executes product audits through a combination of in plant audits Port of Entry (POE) audits
* Lead IQS/VDS activities associated with their specific model line, including data analysis, suggestions for vehicle improvement, customer education activities (FFG) and other actions as needed to achieve corporate goals for quality
* Attend to service sites punctually as instructed by Senior Engineers / supervisors / Manager
* Provide installation, repair and preventive maintenance for products that are assigned
* To provide site preparation and user training
* Build up a rapport with customers on site to promote good customer relationship
* To response to customer within the next working day for the date of job assigned
* To attend all trainings provided to you by the Company
* Commucate weekly with the Senior Engineers / Supervisors / Manager and give accurate concise reports on work that has been carried out and any outstanding issues

## Qualifications for service engineer

* UNIX & IP strong basis
* Database experience and scripting knowledge completing your profile
* A candidate requires good analytical skills, good logical thinking ability and is highly motivated to constantly and efficiently adapt his knowledge in this fast changing environment
* Passion! We hire engaged engineers who have a passion for making things WORK
* The ideal candidate has hands-on Chromatography experience - knowledge of Agilent Hardware and Software products would be an additional advantage
* Fluency in German and excellent English skills