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# Example of Service Architect Job Description

Our company is searching for experienced candidates for the position of service architect. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for service architect

* Manage teams of less experienced Solution Architects or Service Engineers in Customer Projects to ensure that they are delivered according to expectations and plans
* Actively gain service performance feedback from clients and internal network team functions and put in place plans to address any deficiencies
* Own your service end to end across architecture, engineering and operations
* Proactively build a strong people network who can assist with providing end to end technical solutions to clients
* Understand the overall cost of your service and regularly confirm it's run in a cost efficient / value add way
* Define and implement plans to reduce manual work effort through automation and process efficiencies
* Experience of of the following technologies
* Experience of RESTful application programme interface (API) design and use
* Experience of logging and analysing technologies, such as Splunk and Squirro
* Experience of using both Unix and Microsoft (MS)Windows

## Qualifications for service architect

* A process, customer and quality mindset, ideally with a track-record of applying suitable methodologies
* Knowledge and an interest in building expertise in industry best practices
* Excellent, demonstrable interpersonal communication and customer service skills
* Demonstrable account experience and sales aptitude in a technical pre-sales role
* Demonstrable business and financial acumen
* Experience of selling other vendor storage is preferable