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# Example of Senior Technical Manager Job Description

Our company is growing rapidly and is looking for a senior technical manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for senior technical manager

* BS in Engineering – Mechanical, Electrical, or closely related
* Tracks and manages action items and holds responsible individuals or groups accountable for deliverables
* Manage the current retailer TS team (implementation team, 6p+) including senior technical lead
* Ensure retailer integration is delivered right on time after reviewing commitments with the Sales organization
* In cooperation with Product, analyze retailer integration work, identify patterns that could become standard, and prepare requirements for development
* At the time frameworks, tools or methods are developed, manage UAT until go live
* Document the process and organize trainings for TS team
* Provide level 2 support to field TS
* Organize the transition of the retailer integration work from R&D to TS while ensuring the continuity of the delivery
* At a later stage, once the retailer transition will be performed, the role could extend to the brand side

## Qualifications for senior technical manager

* Drive standalone and cross-product feature development and roadmap prioritization, customer segmentation, pricing, and demand generation
* Synthesize customer feedback and think strategically about the resulting business, product, and technical opportunities to improve end user productivity
* Extensive Technical Program Management experience in a related industry
* Good working knowledge of various tools and systems SAP/STARs
* Experience managing multiple support channels
* Extensive technical knowledge of SEC regulations and GAAP Excellent analytical communication,organizational and research skills, ability to interact with senior management, ability to manage multiple projects