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# Example of Senior Product Specialist Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of senior product specialist. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for senior product specialist

* Collaborate successfully with key work partners and maintaining key relationships (DESIGN, WIN, EXECUTE, IMPROVE)
* Deliver KPI’s and implement process improvements (DESIGN,WIN, EXECUTE, IMPROVE)
* Acts as Second Level technical support for Load Manager Product
* Responsible for the analysis, replication and resolution of medium to high complex problems at multiple layers (application, environment, database, networking) in a high availability environment using advanced software and diagnostics tools
* Provides support to both, application front and back-end, recommends best business practices to customers on the application usability and system maintenance
* Acts as a liaison with multiple teams across the organization, including Development, Solutions, Account Teams, GTE, ensuring issues get the proper level of attention and prioritization for customer resolution on maintenance issues/service requests
* May include On-Call work on a 24x7 base for critical and high severity issues
* May provide training to other colleagues and new hires
* Other potential engagements in other work areas within the company
* Accountable for risk selection, pricing, premium growth and profitability of assigned product lines

## Qualifications for senior product specialist

* 5-7 years of professional experience in syndicated loans or closely related field
* Bachelor’s degree in IT or equivalent with > 5 - 8 years of experience
* Experience in SQL and working knowledge of relational databases and data structures
* Excellently versed on Object Oriented Design, and its concepts
* Highly proficient in MS Excel, VBA, Macro Programming
* Products - Revenue Planning