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# Example of Senior Operational Risk Manager Job Description

Our company is growing rapidly and is hiring for a senior operational risk manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for senior operational risk manager

* Lead the initiative to identify relevant and measurable key risk indicators (KRIs), key control indicators (KCIs), and/or key performance indicators (KPIs)
* Define tolerance levels for escalating and reporting to executive and board level risk committees
* Development/monitoring of risks, controls, testing, remediation and reporting of significant risk and control issues
* Drive employee development and engagement through effective leadership and coaching
* For assigned jurisdictions, legal entities and businesses, under fully delegated authority, responsible to challenge and escalate business decisions that would place the business outside the risk appetite
* To support the management and delivery of the risk and control identification and assessment program that is conducted in IB units
* Review and challenge risk information provided along with the associated mitigation actions
* Ensure key operational risk exposures are reported and escalated to management, divisional risk management and that mitigating actions are identified and taken as appropriate
* Assist the Operational Risk Head in sharing of key information, including risk exposures, loss data and risk management/control best practices across the Division (including with other divisional risk/compliance/control officers) and liase with other Divisions to incorporate any learnings
* Scoping and managing the completion of independent Quality Control Reviews across high risk areas on effectiveness of key controls and compliance with the Financial Control Standard (FCS)

## Qualifications for senior operational risk manager

* More than 8 years of experience in risk management / compliance / audit
* Significant relationship management experience - with internal/external stakeholders at the most senior levels
* Ability to explain IT risk, vendor risk, outsourcing risk, people risk, fraud risk, and anti-money laundering risk to business leaders
* Minimum of ten years proven and progressive information technology audit experience or minimum of fifteen years proven and progressive technology operations/system development experience or equivalent, including a minimum of five years proven managerial experience or equivalent
* Minimum of a bachelors degree in business, information systems, accounting, finance, related field or equivalent experience
* High level of technical proficiency in knowledge in IT platforms, networks, databases and applications, good security awareness & knowledge, IT trends, emerging technologies and E-business areas