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# Example of Senior Manager, Network Job Description

Our growing company is looking for a senior manager, network. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for senior manager, network

* Engage with management within the internal customer population to deliver services utilizing staff across the globe
* Provide 3rd level support for Network Communications across WANs, LANs, Routers & Switch technologies, VoIP and also provide assistance in the use of performance/diagnostic tools and the support of remote connectivity and wireless technologies across the EAP or Americas regions
* To ensure that Global Network Services perform optimally and remain resilient at all times, also contribute towards capacity/bandwidth monitoring and the on-going evolution of Global comms services
* Manage and lead a team to provide effective network support and installation services for the IT Communications Infrastructure
* Proactively monitor supported IT Infrastructure and ensure issues identified (including potential options to resolve) quickly
* Maintain and exercise Disaster Recovery procedures
* Provide timely, quality estimates for projects
* Ensure Root Cause Analysis and Service Improvement functions are performed for Global VoIP & Data Comms services, by using a process of elimination through isolation, reduction of faults and using root cause analysis methodologies to obtain information about problems and outages to improve service and mitigate future problems
* Perform analysis of audit requirements and implement recommendations where required
* Ensure that good quality documentation for supported infrastructure is developed and maintained

## Qualifications for senior manager, network

* Strong preference for an individual with a legal or advanced business degree
* Proven Project Management skills in complex and multi-stakeholder environment
* Hands-on, result-oriented mentality, combined with ability to meet tight deadlines
* Strong computer skills (e.g., Excel, SQL, Access) and the willingness to develop them further
* Strong communication skills and proficiency to conduct business in English
* Experience in Supply Chain or Vendor Management