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# Example of Senior IT Manager Job Description

Our company is growing rapidly and is looking to fill the role of senior IT manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for senior IT manager

* Lead a team of up to 20 product managers, product analysts, developers, and support engineers that have responsibility over complex or multiple complex projects or programs where a high degree of judgments and independence are required to develop solutions and resolve unusual problems, both internally and externally as required
* Through regular interaction with senior managers, build cross-functional relationships and provide indirect leadership, where persuasive skills, negotiation skills and considerable tact are required to gain support
* Acts as a customer advocate to drive prioritization of projects and responses to problems/issues
* Manage the Site Operations infrastructure deployment service for real estate projects within Puget Sound
* In partnership with real estate, build and maintain a project book of work, applying project portfolio management skills to prioritize and define the appropriate resources to deploy successful projects
* Act as the single IT point of contact with the wider, cross-regional project team
* Build and submit project budgets, track forecasts and actuals, ensure no unforeseen overruns
* Provide quality and regular communication to clients and project stakeholders
* Liaise with partner IT teams to define requirements, create project designs, and submit bills of materials
* Manage and track the ordering and delivery of all hardware and carrier circuits (voice/data) required to fulfill project requirements

## Qualifications for senior IT manager

* Proven track record of delivering business systems and process projects
* Experience with infrastructure and data center projects, specifically focused on servers, storage, telecom, networking and associated technologies is a nice to have
* Provides a positive and open working environment
* Ability to work under strict deadlines to meet or exceed team goals
* Certifications such as Lean Six Sigma, PMP, PMI-PBA, RCDD, CBAP or CCBA is preferred
* Persistent and dependable, especially with attendance and meeting deadlines