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# Example of Senior IT Analyst Job Description

Our innovative and growing company is looking to fill the role of senior IT analyst. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for senior IT analyst

* Effectively manages service providers and coordinates activities with internal teams to ensure application availability, performance, and issue resolution per Service Level Agreements
* Creating and conducting component, system, and user acceptance test cases as applicable
* The IT Asset Analyst will be responsible for the daily and long-term strategic management of software and technology-related hardware within the organization
* Will be responsible for ensuring that the ITAM/CMDB (Configuration Management Database) databases are maintained via day-to-day operations work on continuous improvements and transition
* Will work as a key interface between users and procurement for IT HW/SW assets
* Responsible for partnering with business analyst and various corp
* Maintain ‘state of the art’ technical knowledge and expertise in assigned areas of responsibility
* Develop technical skills to span multiple “systems” or “platforms”
* Ensure that projects follows the JCI Project Management Methodology PM2 process
* Determines and documents optimum application setup and configuration to meet functional requirements and specifications

## Qualifications for senior IT analyst

* Experience with Manufacturing, have a rich knowledge of Manufacture process
* Ability to interact with MFG engineering, application development and support, program management
* Verbal and written communication skills, capable of communicating effectively with both IT and business teams
* Experience in performing gap analysis, root cause analysis, verification planning preferred
* Experience deploying complex IT applications using Prolaunch process
* Strong understanding of business operations, functionalities in general