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# Example of Senior Applications Job Description

Our innovative and growing company is searching for experienced candidates for the position of senior applications. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for senior applications

* Triage/troubleshoot application/user support calls, resolve and/or escalate to appropriate IS staff and/or to vendor for resolution
* Perform research and develop documents related to operational procedures, position papers, assessments, and application test scripts
* Manage customer expectations and provide high quality customer service by communicating with customers regarding their expectations, issues, , relaying appropriate information to coworkers and escalating competing priorities and/or potential customer conflicts to supervisor as necessary
* Develop, facilitate and report test plans for application patches, upgrades and infrastructure configuration changes
* Develop technologies, processes, services supporting connectivity and technical environments
* Maintain up-to-date knowledge of trends within the nutrition and bakery product segment and anticipate customer needs
* Work with key opinion leaders, product managers, and engineering to create application roadmaps and deliver products that anticipate and intersect with customer needs
* Investigate niche, emerging, or adjacent markets for global development
* Maintain relationships with key customers to develop them into reference customers for next gen product development and VOC collection
* Works closely with the Business Development Manager and Sr

## Qualifications for senior applications

* SharePoint development a big plus
* BS and 5-8 yrs experience (additional years of experience, training, education and certifications will be considered)
* Ability to perform research, development, and analysis on current and/or future technology, write end-user requirements, and configure OCP/Flyaway kits on demand based on the type of mission being supported
* Demonstrated experience in the development and support of enterprise-level web database applications using Microsoft technologies
* NDEX, UCR OR COA experience
* Direct experience working with cell isolation and preparation techniques including tissue digestion, CTC enrichment, FACS