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# Example of Retail General Manager Job Description

Our innovative and growing company is looking to fill the role of retail general manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for retail general manager

* Approve disbursements in accordance with approved budget
* Work closely with tax consultants to forecast changes in real estate taxes
* Accountable for meeting and exceeding goals for customer experience and reputation, store revenue and profitability
* Contributes to the development, design, and implementation of complex store role outs
* Assist the Store Manager in the development and deployment of retail flagship playbooks, and contributes to the overall success of future store openings
* Identifies and resolves store issues, informing or escalating as appropriate to field leadership or corporate support teams
* Drives operational compliance of back office processes, procedures, and policies with associates
* Models effective sales and support behaviors by spending time on sales floor
* Responsible for ensuring location maintains store standards for merchandising, product functionality, asset protection, and safety
* Proactively identifies opportunities to improve store operations or customer experience and develops solutions with key stakeholders

## Qualifications for retail general manager

* Thorough knowledge of all aspects of mall management including leasing and marketing
* Strong knowledge of building operations, including HVAC and MEP systems
* Bachelor's Degree from a four-year accredited university or college
* Pennsylvania Real Estate License
* LEED Designation preferred
* Stadium management experience preferred