Downloaded from <https://www.velvetjobs.com/job-descriptions/retail-engineer>

# Example of Retail Engineer Job Description

Our growing company is looking for a retail engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for retail engineer

* Ship reliable software through engineering design, continuous integration, test automation, and in-depth code reviews
* Support Retail and other business teams with ad-hoc data requests and analytical needs, projects and deliver advanced SQL support and training
* Provide technical planning, engineering and tier 1 and 2 support for deploying HP RP9 retail registers to stores
* Monitor latency, bandwidth utilization, and the general condition of the Wide Area Network (WAN)
* Create event tickets affecting the retail network and work within an accelerated Service level Agreement (SLA) time for repair
* Perform appropriate escalations as needed to Management, Subject Matter Experts (SMEs) and Tier 3 Network team
* Work closely with the Operate teams to drive and coordinate a planned repair/restore and provide email status of the work
* Support a daily network Start of Day End of Day (SOD/EOD) calls globally
* Interface with the Retail Line of Business and technology vendors on infrastructure products
* Perform a daily set of scripted reach-ability checks and tests across the network

## Qualifications for retail engineer

* Retail and apparel IT experience required (minimum 5 years)
* Strong knowledge of Java EE technologies
* Fresh graduates / student
* Supply chain, logistics, procurement experience is a plus
* Experience in back-office customer service is a plus
* Bachelor or Master Degree in IT / Logistics / Business IT / Economics / Mathematics / Engineering or close to closure