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# Example of Readiness Manager Job Description

Our innovative and growing company is hiring for a readiness manager. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for readiness manager

* Deliver an optimal E2E customer experience within Operations for all products within the assigned portfolios
* Represent EBU Operations in end-to-end process mapping & requirements gathering for new products
* Leading the continuous evolution of the Business Service Execution methodology, process and best practices
* Responsible to develop & execute on Strategic Roadmaps for specific lines of Business
* Define scope of support & develop support model and launch strategy and coordinate
* Define solution requirements
* Represent EBU Ops in end-to-end process mapping
* Implement identified processes
* Define & implement procedures
* Escalate & resolve project issues

## Qualifications for readiness manager

* Sales experience with assigned quota responsibility
* Experience in developing readiness programs for sales professionals
* Knowledge of best practices sales communications principles and techniques
* An undergraduate or an equivalent degree in business, operations, engineering, or a related field
* 5+ years of working experience in an Acute Care setting with progressive areas of responsibility
* Excellent working knowledge of Joint Commission standards and CMS Conditions of Participation