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# Example of Quality Manager Job Description

Our innovative and growing company is hiring for a quality manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for quality manager

* Visit customers and suppliers as appropriate to confer and resolve specific quality problems
* Manage projects that support corporate and plant strategic goals including continuous improvement
* Provide technical analysis of product quality issues through development of the quality department
* Review and report on plant quality metrics to determine where emphasis should be placed to prevent recurrence
* Approves all written responses as required for customer communications
* Reviews, approves and distributes raw material, packaging and finished product specifications
* Leads the effort for investigations through root cause analysis towards the development of corrective and preventive actions
* Performs customer specification reviews against standard product offering and process capability
* Develops stability data for existing products and new commercializations
* Approves the artwork and master copy for the labeling of all new and existing products

## Qualifications for quality manager

* Knowledge of precision tooling, experience with comparators, height gages, and micrometers
* Knowledge of government specifications and standards in the Industrial field
* Knowledge of the quality functions of an automotive plant as needed to oversee and direct employees in these functions
* Knowledge of Lear’s organizational rules, regulations, procedures, and practices as needed to oversee processes and human resources
* Knowledge of principles and processes for providing customer and personal service to include customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction
* Possess strong knowledge of ISO14001/TS16949 quality management system and quality control techniques