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# Example of Quality Management Job Description

Our innovative and growing company is searching for experienced candidates for the position of quality management. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for quality management

* Provide input into the long-range plans which may include requirements for hardware, software, and/or technical resources while protecting current investments
* Support QA communication/issue resolution with External Manufacturers and Business Partners, as applicable
* Ensure standard Global Quality new product introduction processes and norms are current, used across sites and facilitates communication throughout Global Quality
* Participate in product safety management teams to present Product Quality Complaints trends and topics
* Leads, organizes, assigns and oversees audits of parts, materials, components, maintenance and other corporate procedures for compliance to stated requirements
* Manages the overall relationship between compliance and other quality related activities of affected business units or departments
* Oversees the management of quality documents
* Support of the Customer QM team designed and instructed by the Director Customer & Product Quality
* Oversees resource development for project management and field operations by working with subject matter experts throughout the organization to document and continually improve core business processes
* Supports continual improvements efforts throughout the project including evaluating program metrics, reviewing business needs, and assigning prioritized improvement initiatives to designated process leaders for action

## Qualifications for quality management

* 4 years experience working in the area of quality assurance and process and 2 years supervisory experience
* Demonstrated ability to develop partnerships, persuade and negotiate solutions, and lead and coach others
* Depending on function being supported 3 yrs experience working with Regulation B, E and Z, and UDAP or commercial lending or mortgage operations and systems
* Must possess the ability to motivate and gain a uniform understanding about compliance from all levels of personnel within the organization
* BA or BS in chemistry, biology, pharmacy or other scientific discipline or related field
* At least a year of experience