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# Example of Program Manager Technical Job Description

Our company is looking to fill the role of program manager technical. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for program manager technical

* Implementation -- Working with Business Functions & external business client & partner in in rollout new technology into venture, and implementing complex process and technology changes throughout the organization structure (from C-Level, to warehouse packer & delivery driver)
* Driving the effort of develop API endpoints & Integrate with external partner like 3PLs
* Supporting e-commerce merchants and internal stakeholders with API integration
* Provide program management for a Watson program, which may include Watson Discovery Service, Watson Knowledge Studio, Watson Conversation Service, or other offerings
* Create and manage services offerings, methodologies, enablement plans and events, and other management needs to effectively launch services programs
* Engage in professional growth and development opportunities to keep abreast of emerging Watson trends
* Represent services in the Offering Team and Offering Management Operating Model
* Advise senior leadership on recommendations for improved services sales and delivery to our clients
* Participate and Lead in initial client deployments to validate implementation readiness and work products
* Manage a 30/60/90 day plan for delivery of agreed business results

## Qualifications for program manager technical

* Success delivering products/services in a high-growth environment, exhibiting ability to identify and solve ambiguous customer-focused problems
* Lead the effective and efficient delivery of large, complex projects
* In-depth understanding of the capabilities and constraints of the Salesforce CRM application coupled with good understanding of general business processes (Sales, Marketing)
* Minimum of five years overall experience in software engineering, software development management, technical program/project management, or a related technical field required with at least two years of focused TPM experience
* Proven result oriented person with a delivery focus
* Ability to fully engage with technical teams, operations and product management/business teams